

DISASTER RECOVERY

Custom IT Solutions

If you suspected that a car had faulty brakes, would you feel safe behind the wheel? Probably not. Even the most skilled professional drivers will not trust their lives to something that may or may not work when it's needed. The same holds true for operating a central station. When you've invested so much time and effort in your enterprise, it makes sense to have a sound business insurance policy to protect it.



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Business insurance guards against the consequences of fire, theft, liability and other risks. Your checklist for central station protection should not be limited to the obvious. In the event you had to close down your business for a period of time, business interruption insurance would help cover some of your ongoing expenses. But how would that affect your customer attrition rate if you were unable to protect the lives and property of your customers for an extended period of time? At first, guarding against an unlikely occurrence may seem unnecessary, but remember that even a relatively minor event can disrupt a business and its surrounding economy for several weeks. A catastrophic event could just as easily threaten the longterm viability of your business.

DICE Corporation's Disaster Recovery Services are designed to provide continuous operations for your central station in your time of need. Our fully operational monitoring center has 28 flat-panel workstations and is staffed in the event of an emergency. Our secure facility has triple-redundant electricity and dual-redundant fiber-optic lines from separate Internet Service Providers. Our dual-redundant receivers, computer servers and PBX phone systems can handle up to 500,000 monitored accounts. DICE can meet the emergency needs of your customers and monitoring staff.

The DICE Corporation Disaster Recovery Center is designed to operate as a cooperative facility, unique to the industry, and available only to DICE customers. Your participation in the program includes daily verified backups of your system data to our facility, continuous application hosting from



our servers or 48 hours of monitoring from our staff, and one hour of testing each year.

Every participant in the DICE Disaster Recovery Program develops a unique disaster recovery implementation plan. DICE project managers and system engineers evaluate your specific needs and document a detailed plan for switching your monitoring center operations in the event of an emergency. This book remains on file with the customer and in the DICE Disaster Recovery Center. Like every good contingency disaster plan, we practice it annually to ensure a smooth transition should the need arise.

Protect your business and your customers from the consequences of monitoring interruptions due to both natural and unnatural disasters. Improbable as these occurrences may seem, your customers will appreciate your taking the extra precautions with their lives and property.